

#### DISCLAIMER

This document contains forward-looking statements. Although Solocal Group believes its expectations are based on reasonable assumptions, these statements are subject to numerous risks and uncertainties. Important factors that could cause actual results to differ materially from the results anticipated in the forward-looking statements include the effects of competition, usage levels, the success of the Group's investments in France and abroad, and the effects of the economic situation.

A description of the risks to which the Group is exposed appears in section 4 "Risk Factors" of the Solocal Group's "Document de référence", which was filed with the French financial markets authority (AMF) on 30 April 2015.

The forward-looking statements contained in this document apply only from the date of this document. Solocal Group does not undertake to update any of these statements to take account of events or circumstances arising after the date of said document or to take account of the occurrence of unexpected events.

Accounting data presented on an annual basis are in audited consolidated form, but accounting data indicated on a quarterly or half-yearly basis are in unaudited consolidated form.

## **BUSINESS UPDATE**

JEAN-PIERRE REMY
CHIEF EXECUTIVE OFFICER



#### **DIGITAL 2015: PROGRESS TO DATE**

## 2015 Objectives

Geolocation of audiences (summer 2015) Offering simplification

**Effectiveness** (50% teams < objectives) **Acquisition of new clients** 

**Productivity** (summer – autumn 2015) Sales tool (July 2015)

Training (2015 - 2016)

Digital transformation of back office (late 2015)

### Media & audiences

Client relations

New Information **Systems** 

Values & **Internet HR** 

## **Q2 Highlights**

- Launch of new PagesJaunes, Apple partnership
- Geolocation of audiences available
- Websites and local retargeting growth
- Strongly improved performance management
- But slow increase in client acquisition
- •80% of major productivity enablers delivered
- New sales tool fully deployed
- Launch of Digital Academy
- Voluntary redundancy plan to be rolled out in Q1'16



#### FINALISATION OF RESET: DIGITAL 2015 BENEFITS

	Impact H1 2015				
Internet audience (visits)	+12%				
<ul> <li>Traffic towards professionals</li> </ul>	+19%				
Internet revenues	+4%				
<ul> <li>Search &amp; Display ARPA</li> </ul>	+9%				
<ul> <li>Number of clients</li> </ul>	-5%				
Digital company					
• Sales:					
<ul><li>Cost</li></ul>	+ 5 pts in % of revenues				
<ul> <li>New contract</li> </ul>	More flexibility in driving performance				
<ul> <li>News sales organisation</li> </ul>	Client loyalty improvement				
<ul><li>Technology:</li></ul>					
<ul><li>Investment</li></ul>	9% of Internet revenues				
<ul><li>Operational:</li></ul>					

Digitalisation of key processes

Productivity gains expected in following quarters

#### **CONTINGENCY PLAN AND PROFITABILITY**

### Implementation of operational contingency plan

Non staff cost reduction: G&A, purchasing optimization

#### Staff cost reduction:

- Global hiring freeze
- Voluntary redundancy plan

In-progress divestiture of some non-growing and unprofitable **Internet businesses** 

Positive impact on EBITDA in Q2 driven by print seasonal overweight and lower sales cost increase

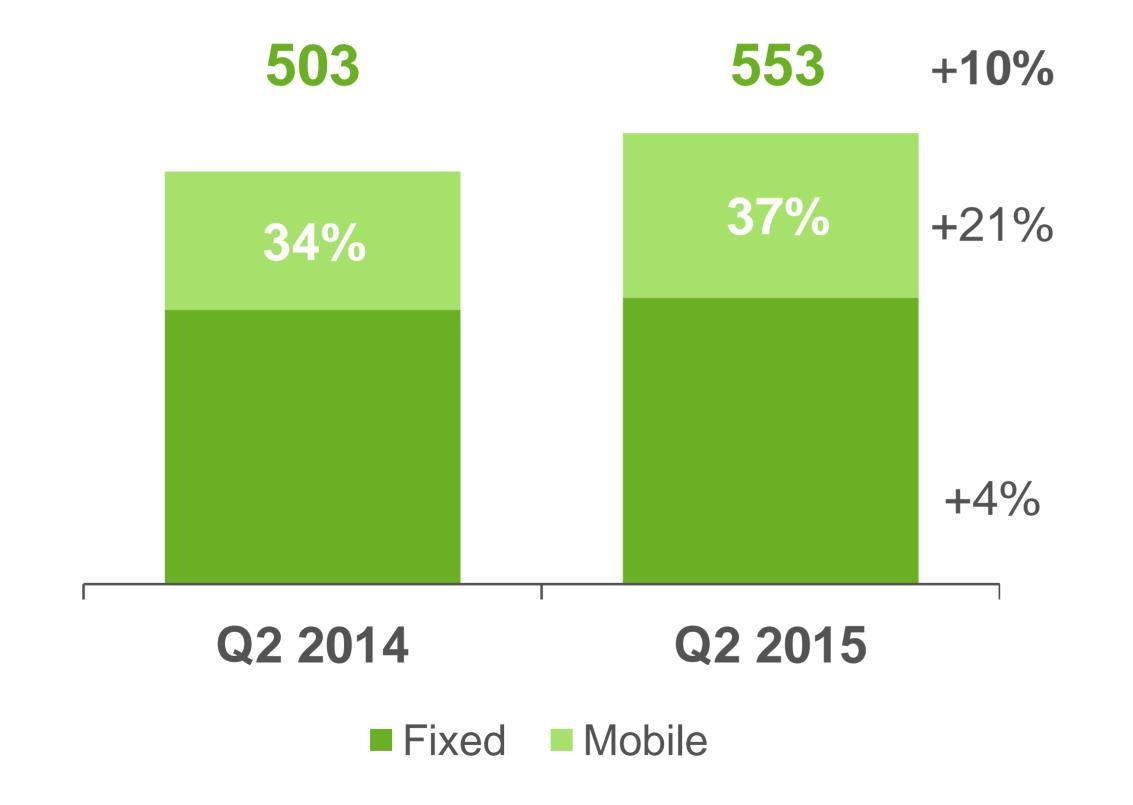
Q2 2015 H1 2015 EBITDA<sup>1</sup> 80 (-7%) 134 (-20%) € millions EBITDA/ 33% 30% Revenues<sup>1</sup>

<sup>&</sup>lt;sup>1</sup>Recurring EBITDA excluding exceptional items, change 2015 versus 2014, recurring EBITDA/Group revenues margin

#### SUSTAINABLE DOUBLE DIGIT GROWTH OF AUDIENCES

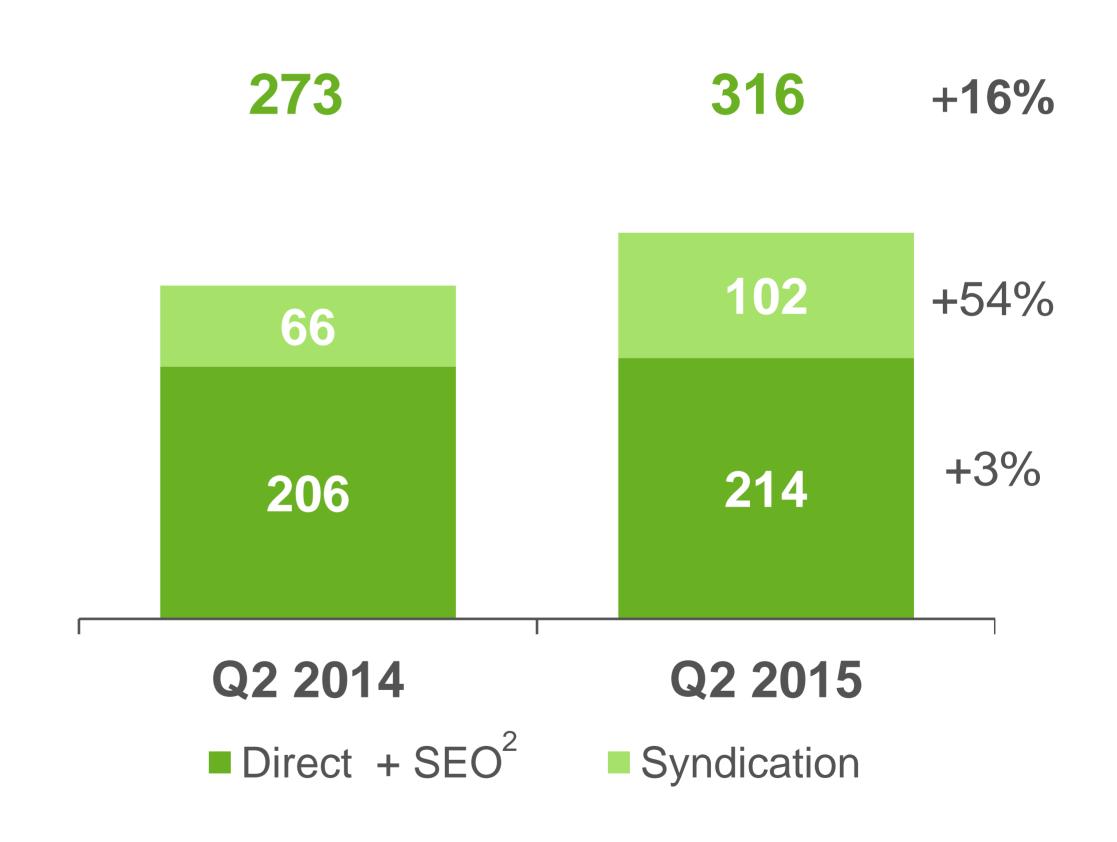
## Solocal audiences

*In millions of visits* 



## PagesJaunes visits towards professionals<sup>1</sup>

In millions of visits



<sup>1</sup>Internal source: PagesJaunes and Pages Pro data, excluding PagesBlanches <sup>2</sup>Search Engine Optimisation

## INTERNET GROWTH OF +5% IN Q2 DRIVEN BY THE VERY STRONG PERFORMANCE OF DIGITAL MARKETING

In millions of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Internet revenues	161	169	+5%	315	329	+4%
Search & Display revenues	126	127	+1%	247	255	+3%
# visits (in millions)	503	553	+10%	989	1107	+12%
<ul> <li>ARPA (in €)</li> </ul>	223	239	+7%	438	476	+9%
# clients ('000)	565	534	-5%	564	536	-5%
Digital marketing revenues	35	42	+18%	68	74	+9%
<ul> <li>Penetration rate<sup>1</sup></li> </ul>	21%	22%	+1 pt	21%	22%	+1 pt

<sup>&</sup>lt;sup>1</sup>Percentage of Internet clients with a Digital Marketing product

#### **DIGITAL MARKETING GROWTH +9% IN H1**

## Penetration rate<sup>1</sup>: 22%

- Creation and listing of enriched content:
  - Web content/marketing: websites / store locator, videos, Facebook pages, etc.
  - Transactional services: online booking, requesting quotes, placing orders, Web2Store, deals



## H1 Highlights

- Websites enriched content and new offers
- "Web2Store" new products (Leadformance Bridge)

#### **VERTICALS: Q2 INTERNET REVENUES HIGHLIGHTS**

# Q2 2015 Internet revenues €169 million (+5% vs. Q2 2014) of which €164 million in France (+5% vs. Q2 2014)

## €49 million +6%

- Strong ARPA growth
- Development of highvalue clients

Solocal

## €34 million +5%

 Still low penetration of Digital marketing (websites & daily deals)



## €19 million +15%

- Strong growth in acquisition of new client
- Growth of digital marketing (online scheduling, websites)



## €32 million +1%

- Recent improvement of digital marketing contribution
- Unfavorable impact of non-growing and unprofitable Internet businesses



## €30 million +2%

- Weakness in new client acquisition
- Unfavorable impact of non-growing and unprofitable Internet businesses



10

Source: Solocal Group revenues excluding International in Q2 2015, change versus Q2 2014 (%)

Q2 2015 Results Solocal July 2015

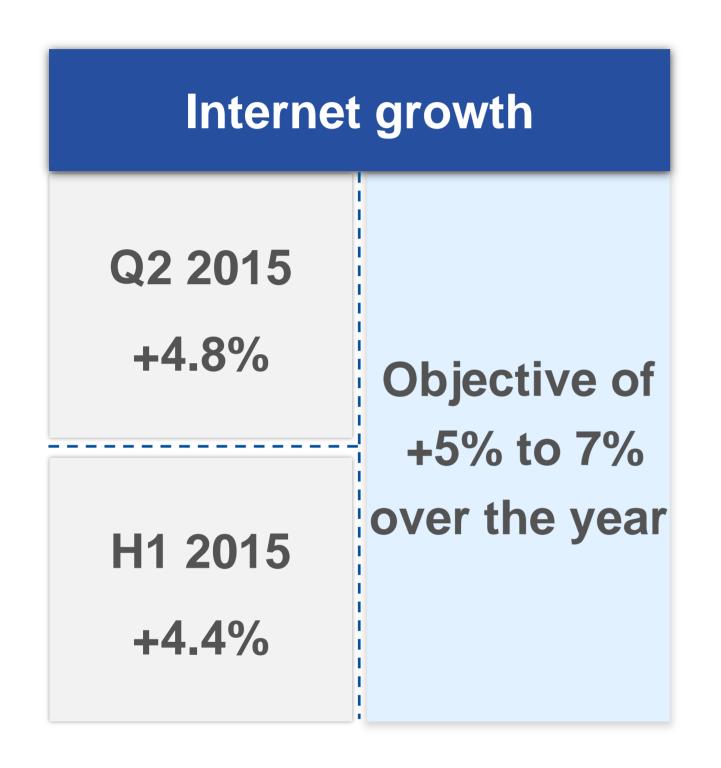
**22 2015 Results Solocal** July 2015

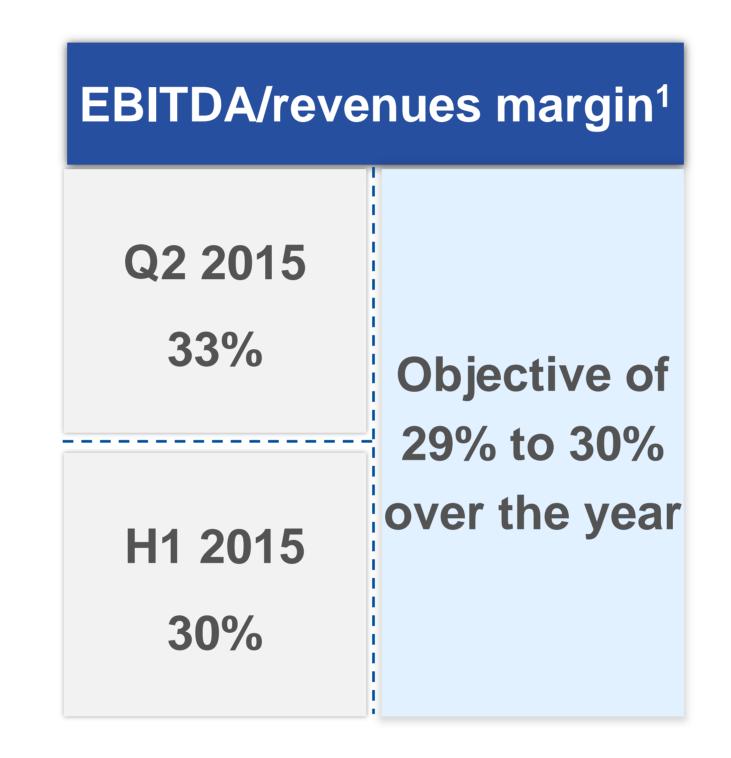
## FINANCIAL PERFORMANCE

VIRGINIE CAYATTE
CHIEF FINANCIAL OFFICER



#### **Q2 FINANCIAL PERFORMANCE: SUMMARY**





### **Debt reduction**

- Net cash flow €22 million in Q2 2015 €42 million in H1 2015
- €15 million in bank debt purchased

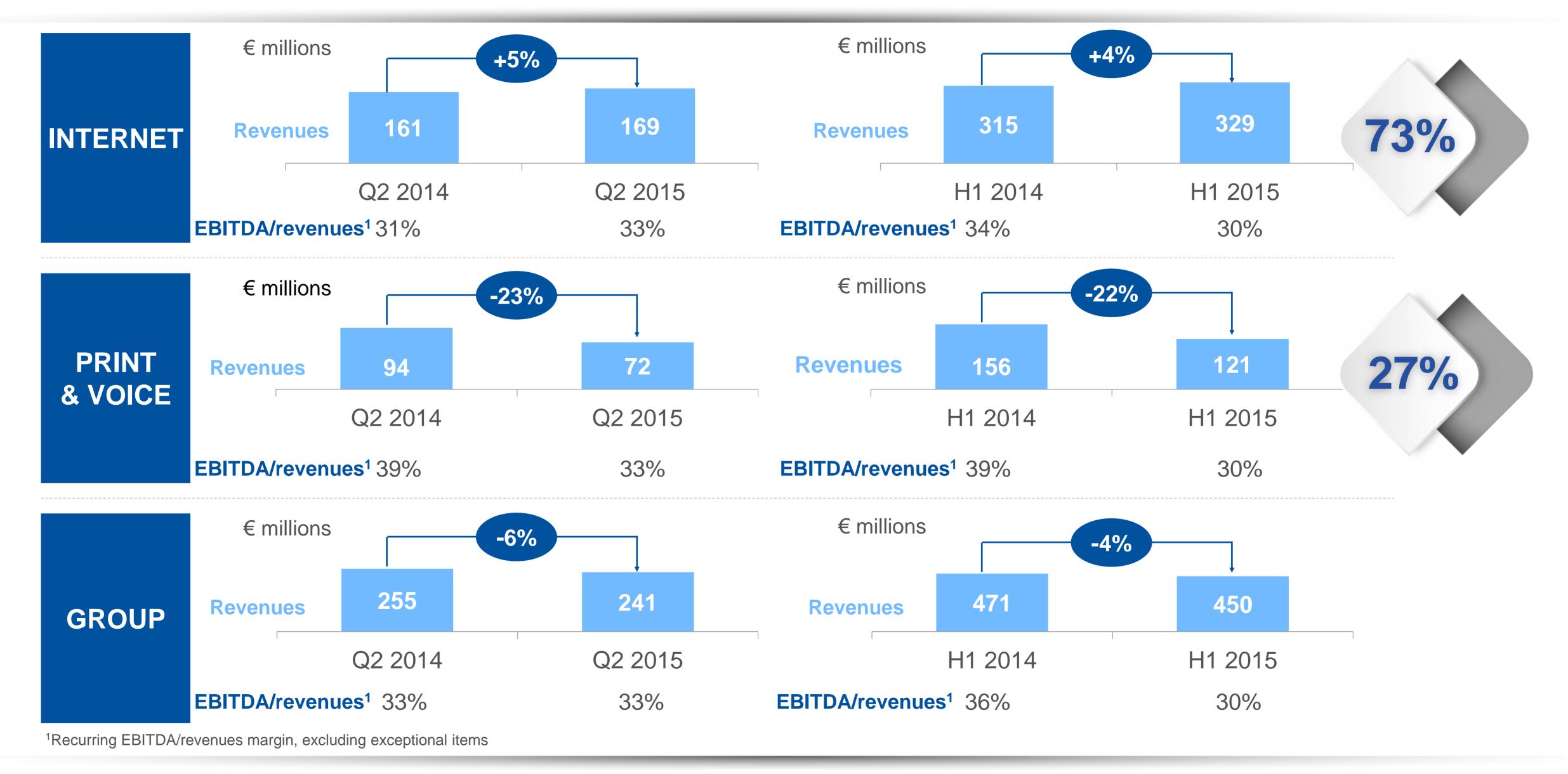
<sup>&</sup>lt;sup>1</sup> Recurring EBITDA/revenues margin, excluding exceptional items

## INTERNET REVENUES GROWTH OF +5% IN Q2 DRIVEN BY THE VERY STRONG PERFORMANCE OF DIGITAL MARKETING

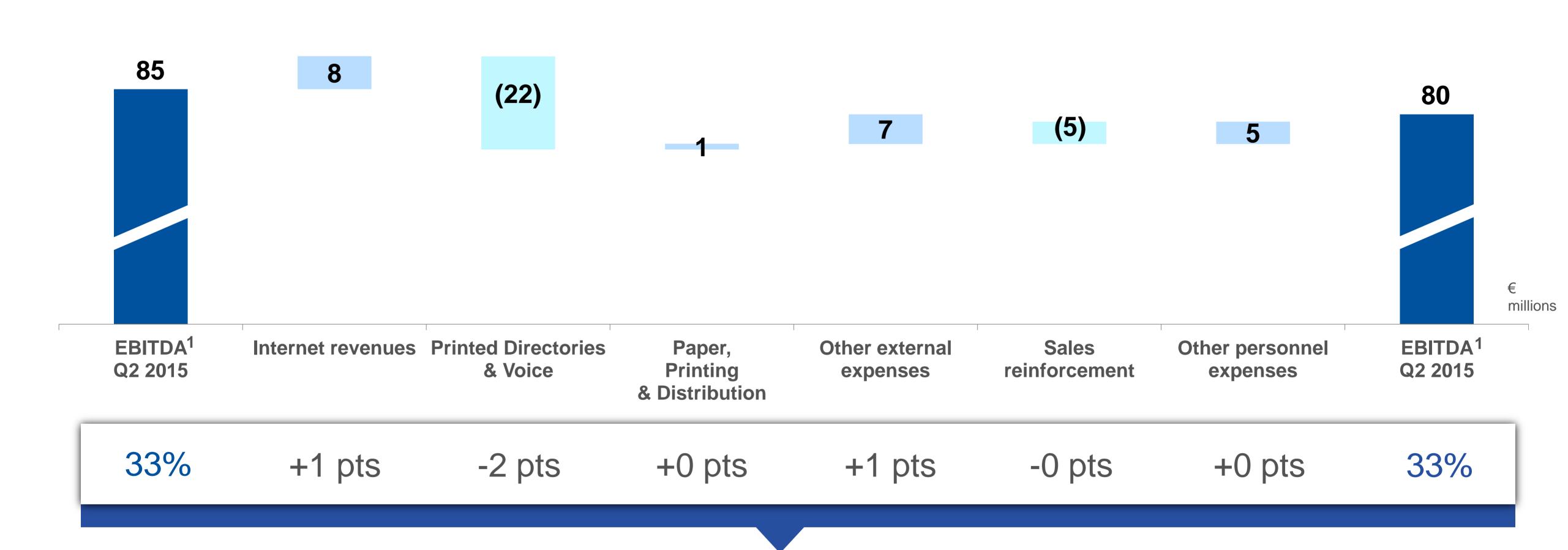
In millions of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Internet revenues	161	169	+5%	315	329	+4%
Search & Display revenues	126	127	+1%	247	255	+3%
<ul><li># visits (in millions)</li></ul>	503	553	+10%	989	1107	+12%
<ul> <li>ARPA (in €)</li> </ul>	223	239	+7%	438	476	+9%
<ul><li># clients ('000)</li></ul>	565	534	-5%	564	536	-5%
Digital marketing revenues	35	42	+18%	68	74	+9%
<ul> <li>Penetration rate<sup>1</sup></li> </ul>	21%	22%	+1 pt	21%	22%	+1 pt

<sup>&</sup>lt;sup>1</sup> Percentage of Internet clients with a Digital Marketing product

#### **GROUP MARGIN BY BUSINESS**



#### EBITDA MARGIN OF 33% IN Q2

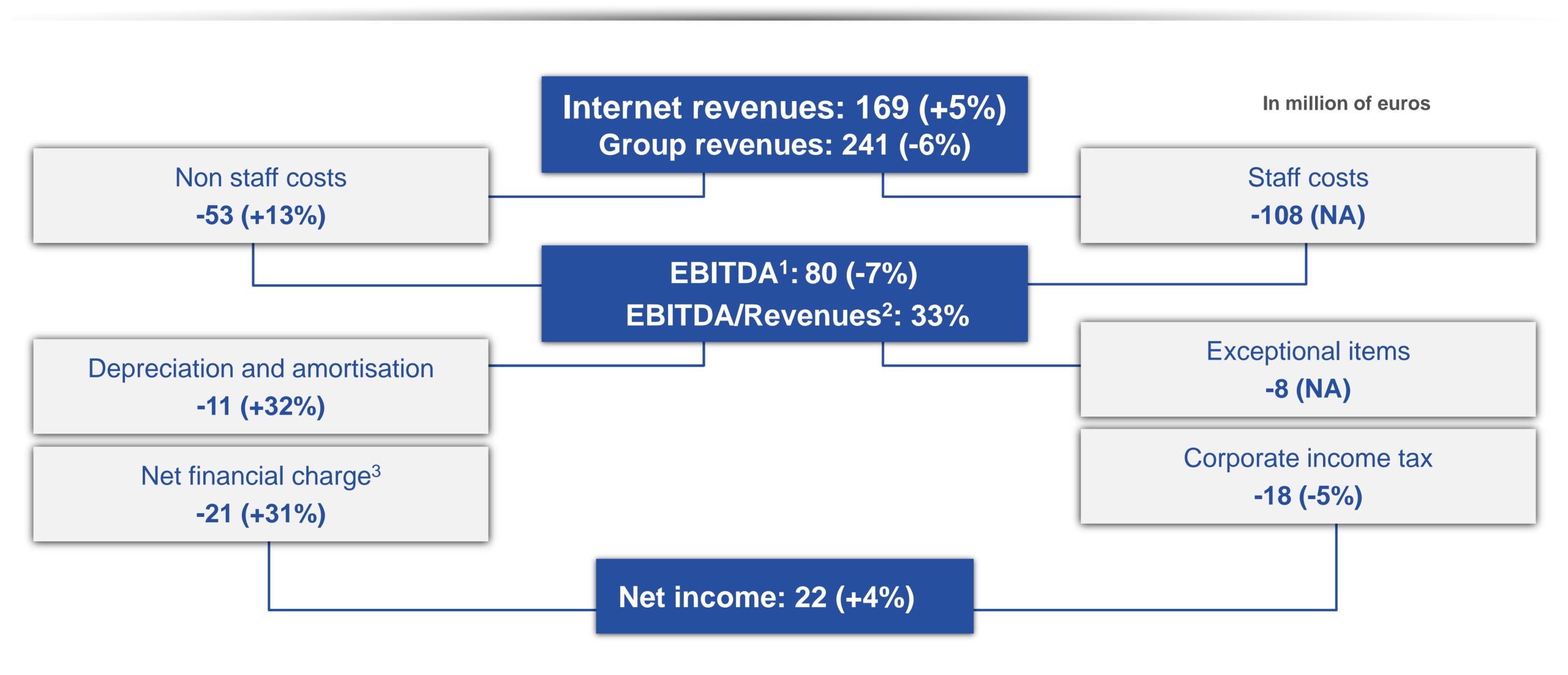


## EBITDA/revenues margin<sup>2</sup>

<sup>1</sup>Recurring EBITDA, excluding exceptional items <sup>2</sup>Recurring EBITDA/revenues margin

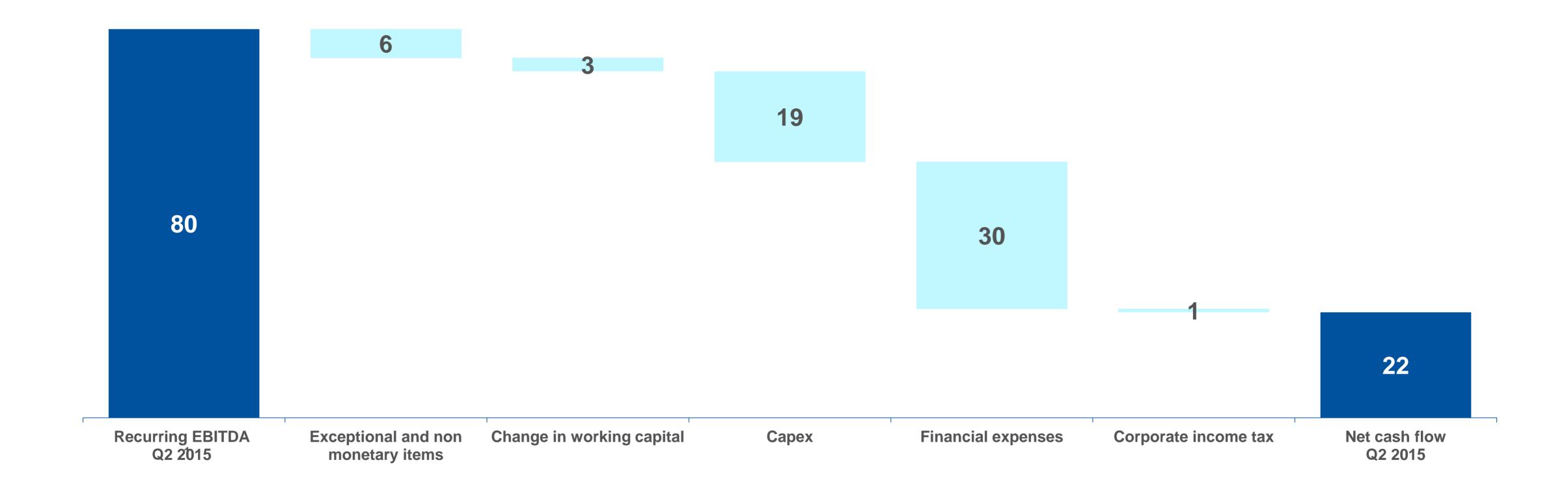
Q2 2015 Results Solocal July 2015

#### **NET INCOME OF €22 MILLION IN Q2 2015, UP +4% VERSUS Q2 2014**



<sup>1</sup>Recurring EBITDA excluding exceptional items <sup>2</sup>Recurring EBITDA/Group revenues margin <sup>3</sup>including share of profit and loss of an associate

## NET CASH FLOW OF €22 MILLION IN Q2, UP +125%



<sup>&</sup>lt;sup>1</sup>Recurring EBITDA excluding exceptional items

#### H1 2015 PERFORMANCE

In million of euros	H1 2014	H1 2015	Change
Recurring EBITDA <sup>1</sup>	167.2	133.8	-20.0%
EBITDA / Revenues <sup>2</sup>	36%	30%	
Exceptional items	(10.1)	(8.6)	+14.9%
Depreciation and amortisation	(27.1)	(23.2)	+14.4%
Net financial charge <sup>3</sup>	(58.0)	(42.8)	+26.2%
Corporate income tax	(31.7)		+20.8%
Net income	40.3	34.0	-15.6%
Net cash flow	60.7	42.3	-30.3%

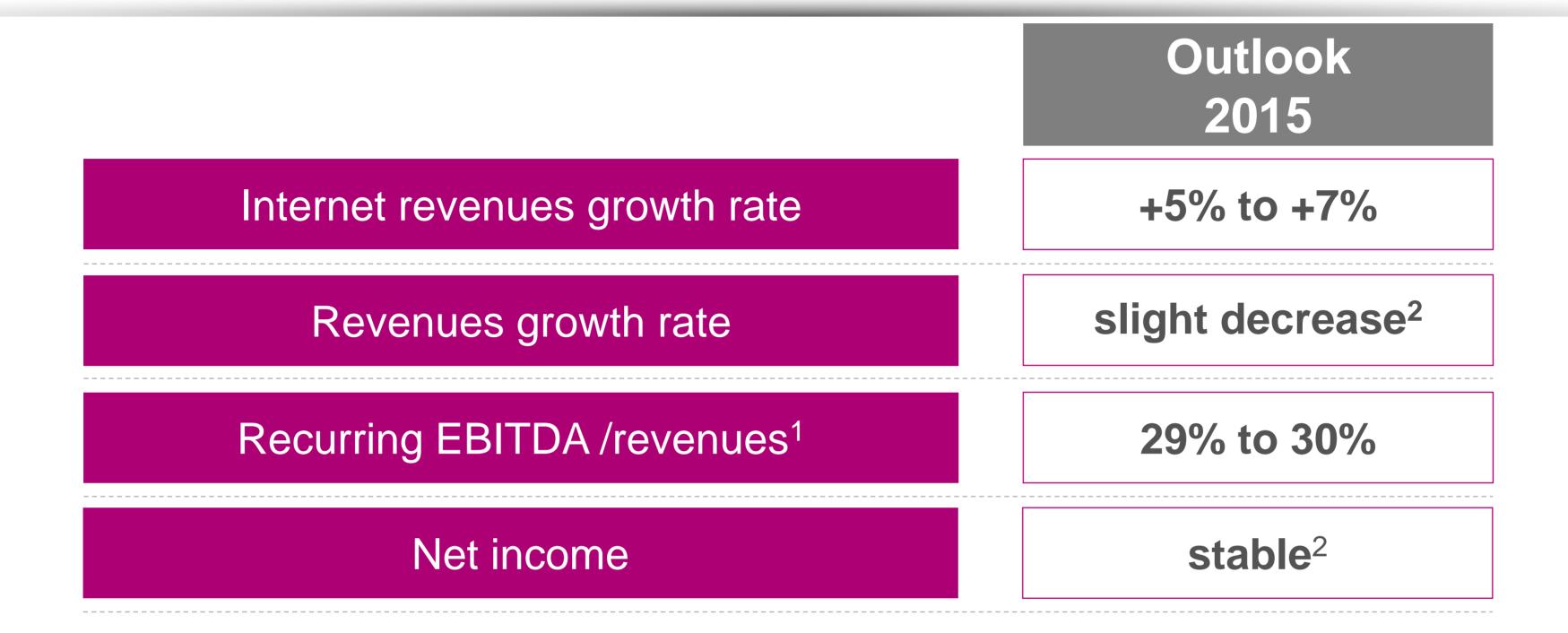
<sup>&</sup>lt;sup>1</sup>Recurring EBITDA excluding exceptional items <sup>2</sup>Recurring EBITDA/Group revenues margin <sup>3</sup>including share of profit and loss of an associate

## OUTLOOK

JEAN-PIERRE REMY
CHIEF EXECUTIVE OFFICER



#### **CONFIRMED OUTLOOK FOR 2015**



- In Q2 2015, the Group proceeded with partial purchase of its bank debt in an amount of €15 million.
- In September 2015, the Group will carry out the reverse split approved last June by the shareholders.

<sup>&</sup>lt;sup>1</sup> Recurring EBITDA/revenue margin, excluding exceptional items <sup>2</sup>compared to 2014

## **QUESTIONS & ANSWERS**



## FINANCIAL RESULTS APPENDICES



## REVENUES: 2<sup>ND</sup> QUARTER AND 1<sup>ST</sup> HALF YEAR

In million of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Internet revenues	161.3	169.0	+4.8%	315.3	329.2	+4.4%
Search & Display	126.0	127.5	+1.2%	247.3	255.2	+3.2%
Number of visits (in million)	503	553	+10%	989	1107	+12%
ARPA (in €)	223	239	+7%	438	476	+9%
Number of clients (in thousand)	565	534	-5%	564	536	-5%
Digital marketing	35.3	41.5	+17.7%	68.0	74.1	+9.0%
Penetration rate (in number of clients)	21%	22%		21%	22%	
Print & Voice revenues	93.8	72.0	-23.2%	155.5	121.0	-22.2%
Group revenues	255.1	241.0	-5.5%	470.8	450.2	-4.4%

## RECURRING EBITDA<sup>1</sup>: 2<sup>ND</sup> QUARTER AND 1<sup>ST</sup> HALF YEAR

In million of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Internet recurring EBITDA <sup>1</sup>	49.3	55.9	13.4%	106.1	97.7	-7.9%
EBITDA / Revenues	31%	33%		34%	30%	
Print & Voice recurring EBITDA <sup>1</sup>	36.1	23.7	-34.3%	61.1	36.1	-40.9%
EBITDA / Revenues	39%	33%		39%	30%	
Group recurring EBITDA <sup>1</sup>	85.4	79.6	-6.8%	167.2	133.8	-20.0%
EBITDA / Revenues	33%	33%		36%	30%	

<sup>1</sup>Excluding exceptional items

### FROM RECURRING EBITDA<sup>1</sup> TO NET INCOME: 2<sup>ND</sup> QUARTER AND 1<sup>ST</sup> HALF YEAR

In million of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Recurring EBITDA <sup>1</sup>	85.4	79.6	-6.8%	167.2	133.8	-20.0%
Exceptional items	(8.0)	(8.1)	na	(10.1)	(8.6)	14.9%
EBITDA	84.7	71.5	-15.6%	157.1	125.2	-20.3%
Depreciation and amortisation	(16.8)	(11.4)	+32.4%	(27.1)	(23.2)	+14.4%
Net financial income <sup>2</sup>	(30.2)	(20.9)	+30.8%	(58.0)	(42.8)	+26.2%
Corporate income tax	(16.9)		-4.8%		(25.1)	
Net income	20.7	21.6	+4.2%	40.3	34.0	-15.6%

<sup>&</sup>lt;sup>1</sup>Excluding exceptional items <sup>2</sup>Including share of profit or loss of an associate

## INCOME STATEMENT: 2<sup>ND</sup> QUARTER AND 1<sup>ST</sup> HALF YEAR

In million of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Group revenues	255.1	241.0	-5.5%	470.8	450.2	-4.4%
Net external expenses	(61.4)	(53.1)	+13.5%	(109.5)	(103.7)	+5.3%
Personnel expenses	(108.2)	(108.2)	+0.0%	(194.1)	(212.8)	-9.6%
Recurring EBITDA <sup>1</sup>	85.4	79.6	-6.8%	167.2	133.8	-20.0%
EBITDA/revenues	33%	33%		36%	30%	
Exceptional items	(8.0)	(8.1)	na	(10.1)	(8.6)	+14.9%
EBITDA	84.7	71.5	-15.5%	157.1	125.2	-20.3%
Depreciation and amortisation	(16.8)	(11.4)	+32.4%	(27.1)	(23.2)	+14.4%
Operating income	67.8	60.1	-11.4%	130.0	102.0	-21.5%
Net financial income	(30.0)	(20.9)	+30.5%	(57.8)	(42.9)	+25.8%
Share of the result from associated compagnies	(0.2)	_	na	(0.2)	0.1	na
Income before tax	37.6	39.3	+4.5%	72.0	59.1	-17.9%
Corporate income tax	(16.9)	(17.7)	-4.8%	(31.7)	(25.1)	+20.8%
Corporate income tax rate	45%	45%		44%	43%	
Net income	20.7	21.6	+4.2%	40.3	34.0	-15.6%

<sup>&</sup>lt;sup>1</sup>Excluding exceptional items

## CASH FLOW STATEMENT: 2<sup>ND</sup> QUARTER AND 1<sup>ST</sup> HALF YEAR

In million of euros	Q2 2014	Q2 2015	Change	H1 2014	H1 2015	Change
Recurring EBITDA <sup>1</sup>	85.4	79.6	-6.8%	167.2	133.8	-20.0%
Non monetary items included in EBITDA and other	(3.0)	(5.9)	-96.7%	(4.6)	(8.1)	-76.1%
Net change in working capital	(4.3)	(2.8)	+34.9%	15.8	(5.6)	-135.4%
Acquisition of tangible and intangible fixed assets	(18.9)	(18.5)	+2.1%	(35.5)	(34.7)	+2.3%
Cash financial income	(24.9)	(30.1)	-20.9%	(37.5)	(42.5)	-13.3%
Corporate income tax paid	(24.7)	(0.7)	+97.2%	(44.8)	(0.6)	+98.7%
Net cash flow	9.6	21.6	+125.0%	60.7	42.3	-30.3%
Increase (decrease) in borrowings and bank overdrafts	(450.4)	(1.3)	+99.7%	(489.4)	(19.9)	+95.9%
Capital increase	422.9	2.6	-99.4%	422.9	2.6	-99.4%
Other	(12.3)	7.5	+161.0%	(14.5)	3.8	+126.2%
Net cash variation	(30.3)	30.3	+200.0%	(20.4)	28.8	+241.2%
Net cash and cash equivalents at beginning of period	82.9	42.0	-49.3%	73.1	43.6	-40.4%
Net cash and cash equivalents at end of period	52.7	72.3	+37.2%	52.7	72.3	+37.2%

<sup>&</sup>lt;sup>1</sup>Excluding exceptional items

### **BALANCE SHEET AT 30 JUNE**

In million of euros	30 June 2014	31 Dec 2014	30 June 2015
ASSETS			
Total non-current assets	227.0	229.2	235.4
Net goodwill	82.2	82.5	82.5
Other net intangible fixed assets	97.6	107.3	120.3
Net tangible fixed assets	26.2	25.3	22.2
Other non-current assets of which deferred tax assets	21.0	14.2	10.5
Total current assets	518.9	606.7	510.1
Net trade accounts receivable	333.8	441.8	335.1
Acquisition costs of contracts	56.9	46.7	36.7
Prepaid expenses	10.0	9.4	14.1
Cash and cash equivalents	54.6	46.4	75.2
Other current assets	63.6	62.5	49.1
TOTAL ASSETS	745.9	835.9	745.5
LIABILITIES			
Total equity	(1,388.7)	(1,368.4)	(1,328.7)
Total non-current liabilities	1,240.3	1,247.0	1,232.4
Non-current financial liabilities and derivatives	1,153.0	1,139.6	1,128.5
Employee benefits (non-current)	78.4	90.4	91.0
Other non-current liabilities	8.9	16.9	13.0
Total current liabilities	894.3	957.2	841.8
Bank overdrafts and other short-term borrowings	20.5	42.5	27.8
Deferred income	552.4	575.4	493.5
Employee benefits (current)	113.2	117.6	100.2
Trade accounts payable	98.6	98.9	99.4
Other current liabilities	126.4	122.8	120.9
TOTAL LIABILITIES	745.9	835.9	745.5

### **NET DEBT AT 30 JUNE**

In million of euros	30 June 2014	31 Dec 2014	30 June 2015
Cash and cash equivalents	54.6	46.2	75.1
Gross Cash position	54.6	46.4	75.2
Bank overdrafts	(1.9)	(2.8)	(2.8)
Net Cash position	52.7	43.6	72.3
Bank borrowings	(813.9)	(833.8)	(811.1)
Bond borrowings -Senior secured notes	(350.0)	(350.0)	(350.0)
Loan issuance expenses	29.3	25.8	22.2
Capital leases	(1.0)	(0.8)	(0.9)
Fair value of hedging instruments	(16.2)	(9.9)	(3.1)
Accrued interest not yet due	(16.9)	(5.1)	(4.8)
Other financial liabilities	(2.8)	(5.5)	(5.8)
Gross financial debt	(1,171.5)	(1,179.4)	(1,153.5)
of which current	(18.5)	(39.7)	(25.0)
of which non-current	(1,153.0)	(1,139.6)	(1,128.5)
Net debt	(1,118.9)	(1,135.8)	(1,081.1)
Net cash (debt) excluding fair value of financial instruments and loan issuance expenses	(1,131.9)	(1,151.6)	(1,100.2)
Financial leverage	2.92X	3.73X	3.83X
Covenant (max)	4.50X	4.50X	4.25X
Interest coverage	3.65X	3.64X	3.72X
Covenant (min)	3.00X	3.00X	3.00X

At 06/30/2015, €54 M available under the revolving credit line

## HISTORICAL



## **REVENUES: BY QUARTER**

In million of euros	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015
Internet revenues	154.0	161.3	152.5	164.8	160.3	169.0
Search & Display	121.2	126.0	119.8	130.3	127.9	127.5
Number of visits (in million)	485	503	530	526	555	553
ARPA (in €)	215	223	217	239	237	239
Number of clients (in thousand)	564	565	552	544	539	534
Digital marketing	32.7	35.3	32.6	34.5	32.3	41.5
Penetration rate (in number of clients)	21%	21%	21%	22%	22%	22%
Print & Voice revenues	61.7	93.8	76.8	71.6	49.0	72.0
Group revenues	215.7	255.1	229.3	236.4	209.2	241.0

## RECURRING EBITDA1: BY QUARTER

In million of euros	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015
Internet recurring EBITDA <sup>1</sup>	56.8	49.3	49.5	37.2	41.8	55.9
EBITDA / Revenues	37%	31%	32%	23%	26%	33%
Print & Voice recurring EBITDA <sup>1</sup>	25.0	36.1	29.0	18.2	12.4	23.7
EBITDA / Revenues	40%	39%	38%	25%	25%	33%
Group recurring EBITDA <sup>1</sup>	81.8	85.4	78.5	55.4	54.2	79.6
EBITDA / Revenues	38%	33%	34%	23%	26%	33%

<sup>1</sup>Excluding exceptional items

## **INCOME STATEMENT: BY QUARTER**

In million of euros	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 20150	Q2 2015
Group revenues	215.7	255.1	229.3	236.1	209.2	241.0
Net external expenses	(48.0)	(61.4)	(52.9)	(68.2)	(50.5)	(53.1)
Personnel expenses	(85.8)	(108.2)	(97.9)	(112.5)	(104.5)	(108.2)
Recurring EBITDA <sup>1</sup>	81.8	85.4	78.5	55.4	54.2	79.6
Exceptional items	(9.3)	(8.0)	(24.3)	0.2	(0.5)	(8.1)
<b>EBITDA</b>	72.5	84.7	54.2	55.5	53.7	71.5
Depreciation and amortisation	(10.3)	(16.8)	(11.9)	(13.6)	(11.9)	(11.4)
Operating income	62.2	67.8	42.3	41.9	41.8	60.1
Net financial income	(27.8)	(30.0)	(18.6)	(21.7)	(22.1)	(20.9)
Share of the result from associated compagnies	0.0	(0.2)	0.5	(0.3)	0.1	-
Income before tax	34.4	37.6	24.2	19.9	19.9	39.3
Corporate income tax	(14.9)	(16.9)	(13.6)	(11.5)	(7.5)	(17.7)
Corporate income tax rate	43%	45%	57%	57%	38%	45%
Net income	19.5	20.7	10.6	8.4	12.4	21.6

<sup>&</sup>lt;sup>1</sup>Excluding exceptional items

### **CASH FLOW STATEMENT: BY QUARTER**

In million of euros	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015
Recurring EBITDA <sup>1</sup>	81.8	85.4	78.5	55.4	54.2	79.6
Non monetary items included in EBITDA and other	(1.6)	(3.0)	(3.6)	(5.3)	(2.2)	(5.9)
Net change in working capital	20.2	(4.3)	(49.4)	0.2	(2.8)	(2.8)
Acquisition of tangible and intangible fixed assets	(16.6)	(18.9)	(15.6)	(18.5)	(16.1)	(18.5)
Cash financial income	(12.6)	(24.9)	(18.7)	(29.9)	(12.4)	(30.1)
Corporate income tax paid	(20.1)	(24.7)	(15.2)	(0.5)	0.1	(0.7)
Net cash flow	51.1	9.6	(24.1)	1.3	20.7	21.6
Increase (decrease) in borrowings and bank overdrafts	(39.0)	(450.4)	(4.6)	18.2	(18.6)	(1.3)
Capital increase	-	422.9	(0.2)	(0.0)	_	2.6
Other	(2.3)	(12.3)	(0.5)	0.9	(3.7)	7.5
Net cash variation	9.8	(30.3)	(29.4)	20.3	(1.6)	30.3
Net cash and cash equivalents at beginning of period	73.1	82.9	52.7	23.2	43.6	42.0
Net cash and cash equivalents at end of period	82.9	52.7	23.2	43.6	42.0	72.3

<sup>&</sup>lt;sup>1</sup>Excluding exceptional items

## **GLOSSARY**



### GLOSSARY – OPERATIONAL P&L (1/3)

#### **Internet revenues:**

• The sum of revenues from the Search & Display and Digital Marketing businesses

#### **Search & Display revenues:**

• The main products are the creation and marketing of content and advertising space, listings, targeted advertising and the provision of advertising space for local and national advertisers ("display"), as well as a complete range of products and services for the provision and distribution of information with local content. The Group's Internet business is mainly conducted in France, but also in Spain (QDQ Media). This segment comprises the activity of "pagesjaunes.fr" and "pagespro.com", the creation and marketing of "search" and "display" content and advertising space, particularly through Horyzon Media's Internet advertising representation, as well as through online classified ads on "annoncesjaunes.fr" and "avendrealouer.fr".

#### **Digital marketing revenues:**

 Our digital presence solutions include creating and hosting websites and listing them with pagesjaunes.fr, affiliated partners and search engines (SEO – natural listing, or SEM – paid listing). Solocal Group also offers transactional services that create contacts: requesting a quote and making contact (through SoTravo and on ComprendreChoisir.com), scheduling an appointment online using technology developed by ClicRDV, ordering prepared meals from locally-listed restaurants and arranging for home delivery on Chronoresto.fr, web-to-store solutions using Mappy's mapping assets and LeadFormance's store locator technology. In addition, Solocal Group provides its clients with the possibility of creating and highlighting promotional offers, such as "good deals" and "couponing", and creating and managing direct marketing campaigns (SMS, targeted emailing).

#### **Print & Voice revenues:**

• The sum of revenues generated by, firstly, the "printed directories" business, consisting of the publication, distribution and sale of advertising space in printed directories (PagesJaunes, PagesBlanches) and, secondly, activities in connection with telephone and SMS directory enquiry services (118 008), the QuiDonc reverse directory, and traditional direct marketing (telemarketing, logistics, posting mailings)

**Q2 2015 Results** | **Solocal** | July 2015

### GLOSSARY – OPERATIONAL P&L (2/3)

#### Number of Search & Display clients:

 Average number of clients for the reporting period (average of number of clients present at the beginning and the end of the concerned period) owning a product of the "Search & Display" range

#### Search & Display ARPA:

Search & Display revenues of the reporting period divided by the average number of clients of that same period

#### Digital marketing penetration rate:

 Average number of clients for the reporting period owning a product of the "Marketing Digital" range, divided by average number of clients for the same reporting period owning a product of the "Search & Display" range

## GLOSSARY – OPERATIONAL P&L (3/3)

#### **Net external expenses:**

- Include external purchases: mainly printed publishing costs (cost of paper, printing and distribution of printed directories), database costs, information system development and operating expenses, communication and marketing expenses, and overhead
- Also include other operating income and expenses: mainly taxes, some provisions for contingencies and provisions for bad debt
- Do not include extraordinary expenses, such as provisions for the move to new headquarters planned in 2016

#### Personel expenses:

 Payroll expenses for the entire Group (for all categories of employees), but excluding employee profit-sharing, the cost of sharebased remuneration, and restructuring costs (e.g. the Plan de sauvegarde de l'emploi)

#### EBITDA (Earnings before interests, taxes, depreciation and amortisation)

• EBITDA is equal to annual revenues after the deduction of net external charges, salaries and social security contributions (including employee profit-sharing and share-based payments) and restructuring and integration costs

#### **Recurring EBITDA**

EBITDA excluding exceptional items (such as restructuring and integration costs)

#### **GLOSSARY – FINANCIAL STRUCTURE**

#### **Net financial debt:**

 Total gross financial debt, plus or minus the fair net asset value of derivative instruments used for hedging purposes and minus cash and cash equivalents

#### Average cost of total debt:

Weighted average cost of bank debt and bond borrowings, annualised if the period is less than 12 months

#### GLOSSAIRE – REACH & AUDIENCES

#### Reach (audience indicator created and published by Nielsen Médiamétrie)

- Number of unique website visitors: the number of fixed, mobile phone and tablet Internet users who have visited a website during a given month
- **Reach:** the traffic of a website or group of websites during a given month, expressed in terms of unique visitors. It may be expressed in terms of volume (the number of unique visitors) or as a percentage of unique visitors within a reference population of Internet users during the month. The Solocal Group's Reach indicator applies only to the group's services and excludes all external syndicated partner medias.

#### Audiences (visit indicator measured by Solocal Group)

- Syndication: indirect audiences on PagesJaunes contents excluding PagesJaunes digital media (such as Bing, Yahoo!, Comprendre Choisir, etc.)
- **SEO & affiliates:** audiences on PagesJaunes digital media originating from affiliate partners (MSN, Nosibay, Free & Alice, Planet, L'internaute) and SEO (Search Engine Optimisation)
- PagesJaunes: audiences that are the result of users' expressed intent to access PagesJaunes digital media (direct access and brand search on a search engine)